## State Tire Contract Emergency Provision

The State Tire contract is a mandatory contract and all tires and tire services must be purchased from a dealer authorized by one of the three awarded manufacturers on the WSCA Tire Contract, Bridgestone/Firestone, Goodyear and Michelin/BF Goodrich.

However, <u>in cases of emergency</u>, OSP authorizes state agencies to purchase tires or emergency tire repair services from non-contract tire dealers.

Allowable emergency purchases shall only include tire purchases and tire repair services that will restore the vehicle to a safe operating condition. Performance improving parts and services shall not be considered an emergency.

The following emergency provision is a part of the WSCA Tire contract:

2.4.10 Emergency tire repair: Road side assistance (price per hour for labor or service call). Awarded Contractor shall provide complete twenty-four (24) hour roadside service, as required. Dispatch response time (arrival time by Contractor to Using Agency identified location), shall occur within the time parameters requested by the Using Agency at the time of contact (one hour, 2-5 hours, 24 hours etc.). Contractor shall make every effort possible, including having all necessary tools, replacement materials and labor on hand at time of repair, to make all roadside repairs and tire replacement(s) in a safe, cost efficient manner. In the event that Awarded Contractor is unable or unwilling to respond within the required dispatch time after telephone notification of the emergency, the Using Agency reserves the right to procure the Products or Services or a combination of Products and Services elsewhere without Contract violation.